

# YOUR SAFE STAY

AT THE BILDERBERG BELLEVUE HOTEL DRESDEN ALL CONDITIONS ARE RIGHT FOR A GREAT STAY.

IN THIS OVERVIEW YOU WILL FIND ALL MEASURES FOR YOUR SAFETY AND HEALTH.







### NOTES ON SPECIFICATIONS & GUIDELINES

We adhere to specifications and guidelines given to us by the following bodies and institutions:

- the currently valid Saxon Corona Protection Ordinance (S\u00e4chsCorona SchVO) as well as the general decree - Enforcement of the Infection Protection Act-Measures on the occasion of the Corona pandemic
- the currently valid Corona general decree of the state capital Dresden
- Certified (testing institute for the hotel and event industry), listing of the Bilderberg Bellevue Hotel Dresden as a "Corona High Standard Hotel".
- DEHOGA Hotel and Restaurant Association Saxony e.V.
- Employer's Liability Insurance Association for the Food and Hospitality Industry

We, as a hotel, implement the hygiene measures from the above-mentioned specifications and guidelines as best as possible. We have acquired the hygiene certification "Certified Hygiene Check" in April 2021. This is a voluntary program for hygiene and cleaning control in hotels conducted by the independent testing institute of the same name. Despite all care, a certain risk of infection cannot be excluded. We therefore expressly ask each individual guest to help us comply with hygiene standards.

Note: Feel free to use our Corona rapid test center, which is open Monday to Friday from 10 am to 2 pm. According to legislation, the performance of the tests is subject to a fee from October 11, we charge EUR 11.50 per test.

The measures listed here have been prepared to the best of our knowledge and belief, based on the current status of the above-mentioned regulations and guidelines. Please note that these may vary depending on trends in incidence rates and hospital bed occupancy. If in doubt, contact us at welcome@bellevue-dresden.com.

# BASICS, PUBLIC AREAS & SANITARY FACILITIES



Wearing a medical mouth-nose protection is mandatory in the indoor area of the hotel. In the outdoor area, this obligation only exists if the recommended safety distance of 1.50 meters cannot be maintained.



Disinfectant dispensers are available in all public areas and sanitary facilities.



A maximum of two people may enter the elevator. We ask you to wear nose protection and to observe the waiting markings in front of the lifts.



In order to avoid longer queues in front of the lifts and the resulting to avoid long queues in front of the lifts and the resulting crowds of people staircases are available to guests.



Sanitary facilities and touchpoints (e.g., door handles and elevator buttons) are are regularly cleaned and disinfected.

Additional information: For parking on our hotel parking lot we charge you 21,00 Euro per day.

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### CHECK-IN & CHECK-OUT

- According to the current regulation, we may only accommodate you after a vacci nation, convalescence or test certificate has been submitted. A rapid antigen test must not be older than 24 hours or a PCR test must not be older than 48 hours.
   Please carry an appropriate document with you at check-in.
- We kindly ask you to refrain from arriving if you have cold or flu-like symptoms.
- We ask our guests to put on the mouth-nose protection before entering the hotel, disinfect their hands immediately after entering the hotel and to keep their distance.
   Waiting markers in front of the reception are placed on the floor.
- Guests receive a welcome letter upon check-in, which lists all safety and hygiene measures.
- We offer a contactless quick check-out, so that our guests do not have to appear at the reception desk upon departure. The guest receives the invoice by mail on the day of departure.
- Upon departure, the room card is placed in the mailbox located at the hotel exit and is then thoroughly cleaned and disinfected.

## GASTRONOMIC FACILITIES & BREAKFAST

• The bar Pöppelmann is fopen from Monday to Saturday from 10.30 AM to 12 PM.

Note: The opening of gastronomic facilities depends on the incidence values. For daily updated information on whether they are open, please call +49 351 805 0 or contact welcome@bellevue-dresden.com.

- In addition, our hotel's own Market Place is available.
- As usual, we adhere to the HACCP guidelines for catering.
- Breakfast is served buffet style and takes place in the Palais Restaurant during the week from 6:30 to 10:00 AM and on weekends and holidays from 6:30 to 10:30 AM.
- The mask requirement also applies in the Palais Restaurant, unless you are seated at a table.





### GASTRONOMIC FACILITIES & BREAKFAST

- If necessary, breakfast will be extended to other rooms in order to avoid queues and large crowds.
- When handling food, our employees wear mouth guards and disinfect and wash their hands regularly.
- Before and after using the tables, they are carefully cleaned and disinfected.
- Dishes, glasses, cutlery are cleaned with at least 60°. We make sure that dishes, glasses and cutlery are completely dry after rinsing and cleaning before they are completely dry before reuse.
- In case of additional services (e.g. Market Place) we kindly ask you to pay without cash or to have your credit card scanned at check-in, so that the bill can be coveniently to the room.

### WELLNESS & FITNESS

- The pool and fitness area is open daily from 6 AM to 10 PM.
- Please respect the indicated walking direction and keep your distance.
- Please change in advance in your room. Bathrobes are provided for you in your ready for you in your room.
- Our saunas are closed.
- For the use of the pool & fitness area we charge 3 euros per day guest.





### ROOMS & CLEANING

- During your stay, the rooms are cleaned only every second day. If you need any thing, such as a change of towels or glasses, please let the the reception staff. We will take care of it as soon as possible. the request.
- Our laundry (Fliegel Textilservice) follows strict procedures when washing the textiles, this is cleaned virus-free.
- Before and after a new guest arrives, the room is thoroughly cleaned and contact surfaces (e.g. door leaves and frames, handles, switches, remote controls, telephone) are disinfected.
- Hygiene items such as shampoos and shower gels are removed and replaced with new ones after the guest's departure, regardless of use or non-use.
- As far as possible and reasonable, we have removed all magazines & brochures from the room for hygienic reasons.
- All information is on the tablets of Betterspace, whose screens are cleaned after departure.

## MEETINGS, EVENTS & GROUPS

#### IN ADVANCE

- We ask the organizers and contact persons to send us a list of participants before the start of the event. This list must contain the following information list: Name, telephone number, e-mail address.
- A hygiene concept for events up to 300 people is available. In individual cases, we create a concept adapted to your event format and contact the local health authority for approval.

#### CONFERENCE & EVENT AREA

- The events are implemented according to the hygiene concept confirmed by the Health Department. Hotel employees and event organizers are obligated to actively participate in compliance and to inform conference participants of any violations or to expel them from the event.
- All conference and meeting rooms, break areas and public areas shall be set up in such a way that the distance of 1.5 meters can be guaranteed. If the safety distance is reduced, the "3-G rule" comes into effect. Participation in the event is then only possible if all participants are fully vaccinated (minimum period 2 weeks after vaccination must be observed) or recovered or present an antigen test from an official test center (not older than 24 hours).





### MEETINGS, EVENTS & GROUPS

#### CONFERENCE & EVENT AREA

- Hand sanitizer dispensers will be available throughout the conference. These are located in the conference rooms, lunch and break areas, and restrooms.
- We ensure regular shock ventilation. During coffee and lunch breaks, windows are opened while the room is cleaned and refreshed.
- Tablecloths are laid out on the banquet tables, so there is no need to disinfect the surfaces. The tablecloths are washed hygienically correct by our in-house textile cleaning. Tables with smooth surfaces that do not have tablecloths are disinfected at regular, short intervals.
- Furthermore, the chairs, chair backs and remote controls, light switches & window handles are cleaned daily.

## MEETINGS, EVENTS & GROUPS

#### FOOD & BEVERAGE

- Glasses and coffee cups are set with gloves only. Each participant gets his glass or cup set on his place. These will be exchanged during each break. Drinks (bottled) as well as coffee will also be placed on the tables in advance if requested.
- Coffee & lunch breaks are prepared in the locked adjacent room or a separate area so that only the associated group has access.
- Food can be served buffet style or as a set menu.
- In the case of buffet: The cutlery for self-service/take-out of food is changed and disinfected at changed and disinfected at regular intervals.
- For menu: Food is served at tables with sufficient safety distance.
- If no staff is employed / desired, packaged snacks / lunch bags are offered as an alternative during breaks, which are available for the guest to take independently.



### WE THANK YOU FOR YOUR TRUST & WISH YOU A GOOD JOURNEY.

FOR QUESTIONS & WISHES AROUND YOUR STAY WE ARE AT YOUR DISPOSAL.

### YOUR TEAM OF THE BILDERBERG BELLEVUE HOTEL DRESDEN

