

YOUR SAFE STAY

AT THE BILDERBERG BELLEVUE HOTEL DRESDEN
ALL CONDITIONS ARE RIGHT FOR A GREAT STAY.

IN THIS OVERVIEW YOU WILL FIND ALL MEASURES FOR
YOUR SAFETY AND HEALTH.



#STAYHEALTHY

NOTES ON SPECIFICATIONS & GUIDELINES

We adhere to specifications and guidelines given to us by the following bodies and institutions:

- the currently valid Saxon Corona Protection Ordinance (SächsCorona SchVO) as well as the general decree - Enforcement of the Infection Protection Act-Measures on the occasion of the Corona pandemic
- the currently valid Corona general decree of the state capital Dresden
- Certified (testing institute for the hotel and event industry), listing of the Bilderberg Bellevue Hotel Dresden as a "Corona High Standard Hotel".
- DEHOGA Hotel and Restaurant Association Saxony e.V.
- Employer's Liability Insurance Association for the Food and Hospitality Industry

We, as a hotel, implement the hygiene measures from the above-mentioned specifications and guidelines as best as possible. We have acquired the hygiene certification "Certified Hygiene Check" in April 2021. This is a voluntary program for hygiene and cleaning control in hotels conducted by the independent testing institute of the same name. Despite all care, a certain risk of infection cannot be excluded. We therefore expressly ask each individual guest to help us comply with hygiene standards.

Important information: The Bilderberg Bellevue Hotel Dresden is making part of its rooms available for the establishment of a Corona Quick Test center. This is open daily from 8 am to 8 pm. For this purpose, a total of 20 employees have been certified by Deutsches Rotes Kreuz for the professional acceptance of rapid tests. The Quick Tests are uncomplicated, painless saliva tests. This does not require a deep nasal/pharyngeal swab, but just a saliva sample.

The measures listed here have been prepared to the best of our knowledge and belief, based on the current status of the above-mentioned regulations and guidelines. Please note that these may vary depending on trends in incidence rates and hospital bed occupancy. If in doubt, contact us at welcome@bellevue-dresden.com.

BASICS, PUBLIC AREAS & SANITARY FACILITIES



Masks are mandatory in all public areas of our hotel. The "Corona Rules" are directly visible in the lobby after entering the hotel. The hotel does not issue masks and disinfectants. We ask guests to bring their own masks. A medical face mask (so-called surgical mask) or FFP2 mask is recommended, but is not mandatory in the case of a lodging establishment such as our hotel.



Disinfectant dispensers are available in all public areas and sanitary facilities.



A maximum of two people may enter the elevator. We ask you to wear nose protection and to observe the waiting markings in front of the lifts.



In order to avoid longer queues in front of the lifts and the resulting crowds of people staircases are available to guests.



Sanitary facilities and touchpoints (e.g., door handles and elevator buttons) are regularly cleaned and disinfected.

CHECK-IN & CHECK-OUT

- The hotel is open for both business trips and trips for a tourist occasion.
- We kindly ask you to refrain from arriving if you have cold or flu-like symptoms.
- We ask our guests to put on the mouth-nose protection before entering the hotel, disinfect their hands immediately after entering the hotel and to keep their distance. Waiting markers in front of the reception are placed on the floor.
- The receptionists wear mouth-nose protection, and a plexiglass screen is placed between the checking-in guest and the receptionist.
- Guests receive a welcome letter upon check-in, which lists all safety and hygiene measures.
- We offer a contactless quick check-out, so that our guests do not have to appear at the reception desk upon departure. The guest receives the invoice by mail on the day of departure.
- Upon departure, the room card is placed in the mailbox located at the hotel exit and is then thoroughly cleaned and disinfected.

GASTRONOMIC FACILITIES & BREAKFAST

- Our gastronomic facilities (which include the bar and the beer garden Elbsegler) are open as follows:
- The Elbsegler beer garden is open daily from 12 noon with contact registration, depending on the weather. This is done in writing via form or digitally with the Corona app.
- The bar Pöppelmann is from now on basically open every Friday and Saturday from 5.30 PM.
- In addition, our hotel's own Market Place is available.
- If people from more than one household are sitting at the same table, they must present a daily negative test.
- Note: The opening of gastronomic facilities depends on the incidence values. For daily updated information on whether they are open, please call +49 351 805 0 or contact welcome@bellevue-dresden.com.
- As usual, we adhere to the HACCP guidelines for catering.
- In case of low occupancy, breakfast is served at the place, in case of higher occupancy it is served buffet style. The hygiene regulations according to the general decree of the Free State of Saxony.

GASTRONOMIC FACILITIES & BREAKFAST

- Masks are mandatory. The mask may be removed at the table.
- If necessary, breakfast will be extended to other rooms in order to avoid queues and large crowds.
- When handling food, our employees wear mouth guards and disinfect and wash their hands regularly. The same applies to the service staff.
- Before and after using the tables, they are carefully cleaned and disinfected.
- Dishes, glasses, cutlery are cleaned with at least 60°. We make sure that dishes, glasses and cutlery are completely dry after rinsing and cleaning before they are completely dry before reuse.
- In case of additional services (e.g. Market Place) we kindly ask you to pay without cash or to have your credit card scanned at check-in, so that the bill can be conveniently to the room.

WELLNESS & FITNESS

- The entire wellness area including pool, saunas, showers and fitness room is closed. According to the current Corona Protection Ordinance, there is no statement yet as to when this will be possible for us again.

ROOMS & CLEANING

- Rooms are completely cleaned every 3rd day to keep contact to a minimum. Waste garbage cans are emptied daily and cosmetic products replenished when necessary. If you insist on daily cleaning, feel free to inform the reception desk.
- Our laundry (Fliegel Textilservice) follows strict procedures when washing the textiles, this is cleaned virus-free.
- Before and after a new guest arrives, the room is thoroughly cleaned and contact surfaces (e.g. door leaves and frames, handles, switches, remote controls, telephone) are disinfected.
- Hygiene items such as shampoos and shower gels are removed and replaced with new ones after the guest's departure, regardless of use or non-use.
- As far as possible and reasonable, we have removed all magazines & brochures from the room for hygienic reasons.
- All information is on the tablets of Betterspace, whose screens are cleaned after departure.

MEETINGS, EVENTS & GROUPS

IN ADVANCE

- We ask the organizers and contact persons to send us a list of participants before the start of the event. This list must contain the following information list: Name, telephone number, e-mail address.
- A hygiene concept for events up to 300 people is available. In individual cases, we create a concept adapted to your event format and contact the local health authority for approval.

CONFERENCE & EVENT AREA

- The events are implemented according to the hygiene concept confirmed by the Health Department. Hotel employees and event organizers are obligated to actively participate in compliance and to inform conference participants of any violations or to expel them from the event.
- All conference and meeting rooms, break areas and public areas shall be set up in such a way that the distance of 1.5 meters can be guaranteed.

MEETINGS, EVENTS & GROUPS

CONFERENCE & EVENT AREA

- Mouth-nose protection is mandatory during the entire event. Guests and hotel employees are required to wear them in all public areas within our hotel. They may be removed at the site.
- Hand sanitizer dispensers will be available throughout the conference. These are located in the conference rooms, lunch and break areas, and restrooms.
- We ensure regular shock ventilation. During coffee and lunch breaks, windows are opened while the room is cleaned and refreshed.
- Tablecloths are laid out on the banquet tables, so there is no need to disinfect the surfaces. The tablecloths are washed hygienically correct by our in-house textile cleaning. Tables with smooth surfaces that do not have tablecloths are disinfected at regular, short intervals.
- Furthermore, the chairs, chair backs and remote controls, light switches & window handles are cleaned daily.

MEETINGS, EVENTS & GROUPS

FOOD & BEVERAGE

- Glasses and coffee cups are set with gloves only. Each participant gets his glass or cup set on his place. These will be exchanged during each break. Drinks (bottled) as well as coffee will also be placed on the tables in advance if requested.
- Coffee & lunch breaks are prepared in the locked adjacent room or a separate area so that only the associated group has access.
- Food can be served buffet style or as a set menu.
- In the case of buffet: The cutlery for self-service/take-out of food is changed and disinfected at changed and disinfected at regular intervals.
- For menu: Food is served at tables with sufficient safety distance. The service staff wears a mouth-nose protection as well as gloves.
- If no staff is employed / desired, packaged snacks / lunch bags are offered as an alternative during breaks, which are available for the guest to take independently.

WE THANK YOU FOR YOUR TRUST & WISH YOU A GOOD
JOURNEY.

FOR QUESTIONS & WISHES AROUND YOUR STAY WE ARE
AT YOUR DISPOSAL.

YOUR TEAM OF THE
BILDERBERG BELLEVUE HOTEL DRESDEN

